MBA 1st Semester Examination
June – July 2013
ORGANIZATIONAL BEHAVIOR
Subject Code: MSL-505

Time Allowed: 03 hours.           Maximum Marks: 100

Before answering the question paper the candidate should ensure that they have been supplied the correct question paper. Complaints in this regard, if any, shall not be entertained after the examination.

Note: Attempt any five questions and all questions carry equal marks.

Section – A

1(a) Discuss the meaning of OB and its relevance in today’s business environment. (15)

(b) Briefly explain Emotional intelligence (5)

2. Explain perceptual process and perceptual errors with suitable examples. (20)

3(a) Define personality and discuss the different personality factors influencing OB. (15)

(b) Explain “Big five personality model” (5)

Section – B

4. Define interpersonal skills and explain its significance in today’s business organisation. (20)

5. Explain the concept of stress and major stress coping strategies. (10)

6. Discuss the types, causes and consequences of organisational conflict. (20)