MBA 1st Semester Examination
Subject: ORGANIZATIONAL BEHAVIOR
Subject Code: MSL - 505
Time Allowed: 03 hours. Maximum Marks: 100

Before answering the question paper the candidate should ensure that they have been supplied the correct question paper. Complaints in this regard, if any, shall not be entertained after the examination.

Note: Attempt any five questions and all questions carry equal marks.

Section – A

1. (A) Explain the classical and operant theories of learning. What are its implications in Organizational behaviour? (10)
   (B) Discuss briefly the perception process. (5)
   (C) What are values? How they differ from attitude? (5)

2. “Behaviour is generally predictable, so there is no need to formally study Organisational Behaviour.” Comment

3. Define personality. Explain various factors that play an important role in determining the personality of a person.

Section – B

4. (A) How can you differentiate between work group and work team. (10)
   (B) Define group cohesiveness. What are the sources of cohesiveness? (10)

5. Define conflict. Explain the process and levels of conflict.

6. “Coping strategies for stress can be adopted at individual level as well as at organizational level” Explain these strategies and their role in preventing and/or more effectively managing stress.