BBA 3rd Semester Examination
Jan. 2014
Subject – Organizational Behavior
Subject Code: MSL-207

Before answering the question paper the candidate should ensure that they have been supplied the correct question paper. Complaints in this regard, if any, shall not be entertained after the examination.

Note: Question No. 1 is Compulsory and attempt two questions from each section. All questions carry equal marks.

1. (a) Explain briefly at least three disciplines contributing to the field of O.B.
(b) Explain the concept of Work Teams.
(c) Write a note on ‘Span of Control’.
(d) Why do people resist change in organization place?
(e) Give the benefits of Conflicts in organizations. (5 x 4 = 20)

SECTION A

2. “Organisational Behaviour represents interaction among individuals, groups and organization.” Elucidate this statement. (20)

3. Describe in brief some of the learned characteristics of Behaviour. How they get influenced with change in the environmental situations? (20)

4. Would you prefer to work as a team or alone? Give reasons. (20)

SECTION B

5. How does design of organization structure affect the effectiveness and efficiency of an organization. Give examples. (20)

6. What is meant by organizational change? Describe the internal and external forces that induce change in organizations. (20)

7. Distinguish between Behavioural conflicts and Structural conflicts. Also recommend some steps for managing these types of conflicts. (20)